



RETURN FORM

Enter your provided RMA number here: _____

Enter your order number here: _____

- **Returns without a Return Merchandise Authorization number (RMA) will not be processed.**
- Returned request must be initiated within 30 days of the purchase date.
- Items must be shipped within 14 days from the date the RMA number is issued (Ship tracking scan must show in carrier's possession within 14 days).
- Please allow 5 business days from the date we receive your return, for processing of refunds, credits, and exchanges.
- Items must be complete and in the original unmarked, unopened, product packaging.
- Electronics Items are non-returnable.
- Refunds will be issued in the form of the original payment method. (Credit Card, PayPal, Amazon Pay, etc)
- Items with free shipping promotion will have the original shipping costs deducted from the final refund amount.
- Original shipping costs and return shipping costs are not refundable unless the return is due to our mistake.
- We **may** accept a return after 30 days, subject to a 15% restocking fee, if the item is complete and in its original unmarked packaging.
- If any product is modified, altered, painted, installed, or disassembled in any way, the item is non-returnable.
- Any installation or other fees are non-refundable.
- This is only a summary. See our **Return Policy page** on our website for our complete return policy.
- Warranty claim returns will be exchanged for like item or repaired.

Please follow these steps for a trouble-free return experience:

1. **Determine your product is eligible to be returned.**
2. **Fill out the RMA and order number above. Fill out the bottom section of this return form.**
3. **Repackage the Product Carefully.** We highly recommend using the original box to return your merchandise. However, if the original box is unavailable, use a strong corrugated box to avoid possible freight damage. Use additional packing material to secure the item from movement inside the box. **Enclose this return form with your return.** Tape the box closed securely.
4. **Attach the shipping address label from below, if needed.**
5. **Select a carrier of your choice.** Insure the package for the total value of product(s). Returns must be shipped prepaid. Returns sent back via C.O.D. Will be refused. **Warning:** We are not responsible for damaged or lost packages returned by the customer. The customer is responsible to file a claim with the chosen carrier for any damage or lost merchandise received by us. **Least expensive shipping:** In general, USPS 1st Class Parcel, and USPS Priority Mail for packages 3 lbs and under.
6. **Ship to the address below.**

REASON CODES

12 Warranty exchange/repair 14 Ordered incorrect part 18 Changed mind 20 No longer need
23 Duplicate shipment 24 Did not like (give details below) 25 Incorrect website description (give details below)
26 Did not order 27 Wrong item shipped (give details below) 28 Core return 30 Received extra item (no refund)

needed)

Please list the item(s) you are returning and the reason code below:

Reason code	Item number	Quantity	Description

Action Requested:

(refund, exchange, store credit, warranty replacement, core refund)

Any other information you would like us to know: *(Use the back of this page if more space is needed)*

(Return address label. Cut on line)

WC PARTS SOURCE LLC RETURN
20258 US HWY 18 STE 430-145
APPLE VALLEY CA 92307-6197