



## WARRANTY CLAIM FORM

Enter your warranty RMA number here: \_\_\_\_\_

Enter your order number here: \_\_\_\_\_

### ✓ Warranty Exchange Terms – Summary

- Allow up to **10 business days** for processing after we receive your return.
- Items must be **within the original warranty period**.
- Ship within **14 days of RMA issuance** (must show tracking within that time).
- **Modified, altered, or disassembled items are not eligible** for exchange.
- **Installation and return shipping costs are not covered** under warranty.

**Please follow these steps for a trouble-free warranty claim experience:**

### ✓ Warranty Claim Instructions – Summary

1. Confirm your product is eligible for warranty replacement.
2. Request an RMA number using the form.
3. We'll email your RMA number and return shipping address.
4. Fill out the RMA, order number, and the form below.
5. Carefully repackage the item (preferably in the original box). Use sufficient padding and include the return form.
6. Ship prepaid using a trackable, insured carrier.
  - **Do not ship C.O.D.**
  - We are not responsible for lost or damaged returns—claims must be filed with the carrier.
  - For items under 3 lbs, USPS First Class or Priority Mail is usually cheapest.
7. Ship to the address provided with your RMA.

### REASON CODES

**12** Defective item (give details below)

**Please list the item(s) you are returning and the reason code below:**

Reason code	Part number	Quantity	Details
12			

**Any other information you would like us to know:**

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