



WARRANTY CLAIM FORM

Enter your provided RMA number here: _____

Enter your order number here: _____

- Please allow 10 business days from the date we receive your warranty return, to process the exchanges.
- Items must be under the warranty period specified at the time the item was purchased.
- Items must be shipped within 14 days from the date the RMA number is issued (Ship tracking scan must show in carrier's possession within 14 days).
- If any product is modified, altered, or disassembled in any way, the item will not be eligible for warranty exchange.
- Any installation or other fees are not included under warranty coverage.
- Return shipping cost is not included under warranty coverage.

Please follow these steps for a trouble-free warranty claim experience:

1. Determine your product is eligible for warranty replacement.
2. Request a Return Merchandise Authorization number (RMA).
3. You will receive an Return Authorization Number (RMA) from us shortly through email.
4. Fill out the RMA and order number above. Fill out the bottom section of this return form.
5. Repackage the Product Carefully. We highly recommend using the original box to return your merchandise. However, if the original box is unavailable, use a strong corrugated box to avoid possible freight damage. Use additional packing material to secure the item from movement inside the box. Enclose this return form with your return. Tape the box closed securely.
6. Attach the shipping address label from below, if needed.
7. Select a carrier of your choice. (We suggest using the carrier and method used when purchasing.) Insure the package for the total value of product(s). Returns must be shipped prepaid. Returns sent back via C.O.D. Will be refused. Warning: We are not responsible for damaged or lost packages returned by the customer. The customer is responsible to file a claim with the chosen carrier for any damage or lost merchandise received by us. **Least expensive shipping:** In general, USPS 1st Class Parcel, and USPS Priority Mail for packages 3 lbs and under.
8. Ship to the address below.

REASON CODES

12 Defective item (give details below)

Please list the item(s) you are returning and the reason code below:

Reason code	Part number	Quantity	Details
12			

Any other information you would like us to know:

(Return address label. Cut on line)

WC PARTS SOURCE LLC WARRANTY
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