

WARRANTY CLAIM FORM

Warranty RMA Number: _____

Include this completed form inside the package.

Order Number: _____

Ship to the address provided with your warranty RMA.

Warranty Exchange Terms

- **Processing time:** Allow up to 10 business days after we receive your return.
- **Warranty period:** Items must be within the original warranty period.
- **Ship promptly:** Ship within 14 days of RMA issuance. Tracking must show shipment within that time.
- **Condition:** Modified, altered, or disassembled items are not eligible for exchange.
- **Costs:** Installation and return shipping costs are not covered under warranty.

Before You Ship

1. Confirm the product is eligible for warranty replacement.
2. Request a warranty RMA number before shipping the item.
3. Wait for the email containing your RMA number and return shipping address.
4. Write the warranty RMA number and order number above, the complete the form below.
5. Pack the item carefully. Use the original box when possible, or a strong box with enough padding to prevent movement. Include this form inside the package.
6. Ship prepaid using a trackable, insured carrier.
7. Lost or damaged return shipments are not covered by us. File claims directly with the carrier.
8. For packages under 3 lb, USPS Ground Advantage or Priority Mail is often an economical option.
9. Ship to the address provided with your warranty RMA.

Warranty Reason Code

12 - Defective item. Describe the problem in the details/notes section below.

Item(s) Submitted for Warranty Review

Use reason code 12 and provide details for each item.

Reason Code	Part Number	Qty	Problem / Details
12			

Action Requested: Warranty exchange / repair
Write any special instructions in the notes section.

Additional Information / Problem Description

Use the back of this page if more space is needed.

**Warranty returns must be shipped prepaid.
Place this form inside the package before sealing.**